IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Greg Bjornberg et al. Confirmation No.: Not Assigned

Serial No.: Not Assigned Art Unit: Not Assigned

Filed: July 3, 2003 Examiner: Not Assigned

Title: System for Executing Advanced Interactive Voice Response Services

Using Service-Independent Building Blocks

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97, and 1.98, the attention of the U.S. Patent and Trademark Office is hereby directed to the documents listed on the attached Form PTO-1449. It is respectfully requested that the documents be expressly and independently considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being submitted within three months of the filing date of the application and prior to issuance of a first Office Action on the merits, therefore, no fee is due.

Under 37 C.F.R. § 1.98(d), no copy of any patent, publication, pending U.S. application or other information listed in this information disclosure statement is required to be provided, as the information was previously submitted to, or cited by, the Office in earlier Application No. 09/073, 887, filed May 7, 1998, with the exception of U.S Patent Numbers 6,366,658, issued April 2, 2002; 6,389,126, issued May 14, 2002; 6,418,205, issued July 9, 2002; and 6,427,002, issued July 30, 2002, which are enclosed herewith.

Each of the documents listed on the attached form equivalent to Form PTO-1449 is in the English language.

It is respectfully requested that the documents cited in this Information Disclosure Statement be independently considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account No. 13-2491 and please credit any excess fees to such deposit account.

Respectfully submitted,

Brian C. Oakes Registration No. 41,467

Date: 7/3/2003

WorldCom, Inc. 1133 19th Street, NW Washington, DC 20036 Phone: 202 736-6371

Fax: 202-736-6382

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